



National Finance Center Customer Notification

Date of Notification: December 3, 2010

Subject: NFC Intermittent Telephone Issue Follow-Up

Database/Customer(s) Affected: All

Dear Customer:

As stated in an earlier notification, the National Finance Center (NFC) is experiencing an intermittent telephone system issue where calls to NFC's call centers may not be answered. When calling NFC, should a call not be answered, callers are asked to please hang up and try again. Onsite software engineers continue to work on this issue. A follow-up notification will be sent out once this issue has been resolved.

If you have any questions regarding this notification, please contact NFC's Client Management Branch at Customer.Support@usda.gov.

jkc/M5-11-024/036

"Tip of the Week"

Agencies can request access to update and maintain Tables 001, 003, 005, 022, 063 and 105 in Table Management. To obtain TMGT table update access, the agency must request access through their agency's NFC security officer. Further details can be found in the [NFC Bulletin, TMGT 08-01](#), dated June 16, 2008 on the NFC Homepage.